



## Covid-19 – Your health is our priority!

The unprecedented health crisis you are experiencing requires us to implement a large number of measures necessary to maintain your and our health and safety.



- Check in: in order to give us the necessary time for cleaning and disinfection of the rooms after the departure of previous guests, we inform you that no arrival before 5 p.m. will be accepted.
- Check out: for the same reason, we will ask you to leave your room no later than 11:00 a.m..
- **Health pass:** effective in France in August 1, 2021, we inform you that it will be necessary for access to common areas (pool, restaurant in the evening if necessary). We therefore advise you to make your arrangements before your arrival in our establishment.



- In your room :
  - ⇒ Menage :
    - Each room will be completely disinfected between each guest (including door and window handles, switches, remote controls, coffee machine, keys...) using a professional virucide product;
    - **Unless you tell us otherwise:** equipped with a mask and gloves, we will come to your room every day for a bit of cleaning and the restocking of the products.

⇒ Laundry :

- It is managed by ELIS, the European leader in the maintenance of textile and hygiene articles;
- Bathrobes and beach towels are machine washed at 60°;
- During your stay, the linen will be changed every 3-4 days for towels, 4 days for sheets

⇒ Soap bars are available in the bathroom

⇒ Hydroalcoholic gel is available in the common areas.



⇒ We invite you to bring your personal masks. We have a very small stock of disposable masks for emergency use..

⇒ Of course, the same hygienic care will be repeated for all common areas: indoor dining room and terrace, swimming pool area...



- Restauration :
  - ⇒ The continental breakfast or our "assiette périgourdine" formula can according to your wish Continental breakfast and, if necessary, dinners on site (see our "La Table" offer) will be served on the common outdoor terrace or the indoor dining room in case of bad weather (separate tables for 2 people)
  - ⇒ We remind our guests that it is strictly forbidden to consume meals in the room.

Payment: it will be done via a TPE bank which will be disinfected between each use.

***Within Les Hauts de Gageac, as well as outside, we remind you that it is everyone's duty to respect barrier gestures in order to ensure maximum safety.***

***Your hosts cannot be held responsible for any contamination.***